GoTechnology hub2

Deployment Program Overview

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1) Document Purpose

This document provides an overview of the Deployment Program for GoTechnology hub2.
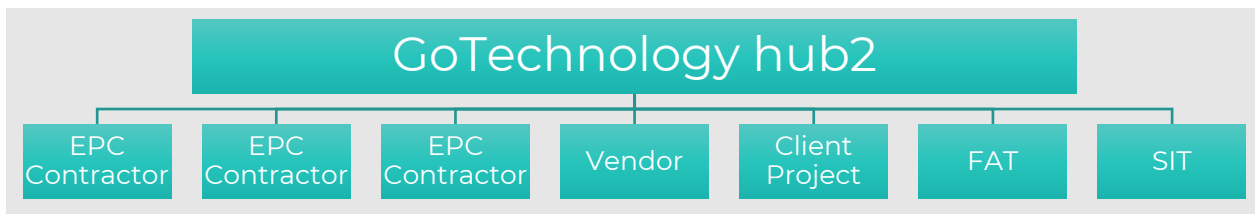
2) GoTechnology hub2

GoTechnology hub2 is Wood's online Completions Management System for Construction and Commissioning. It combines the latest in responsive design and scalable virtual infrastructure with a heritage of over thirty years, pairing decades of experience with market-leading innovation, receiving additional features and functionality free of charge on a monthly basis.

As the successor to GoCompletions and GOC, GoTechnology hub2 provides the capability for managing all elements of the Completions process including Tags, ITRs, Handovers, Punch Lists, Preservation, Work Packs, Job Cards, Management of Change items, As Built Drawings and Fitness, Readiness & Assurance trackers.

Every element can be visualised and reported on in real time, and the solution is supported by mobile apps for offline usage and a full REST API for integration with third party tools such as Engineering Data Warehouses, Project Planning Tools and Maintenance Management Systems, as well as support for Single-Sign On (SSO) and Federated Authentication.

All licenses allow unlimited users and a full suite of eLearning is included, providing training on demand at no additional cost.

As an industry agnostic solution GoTechnology is suitable for use in the energy, pharmaceutical, food & beverage, aerospace and mining fields. Providing transparency and traceability to enable success and inspire confidence for all project stakeholders, GoTechnology represents Wood's commitment to driving value for our customers through innovation, agility and ingenuity.
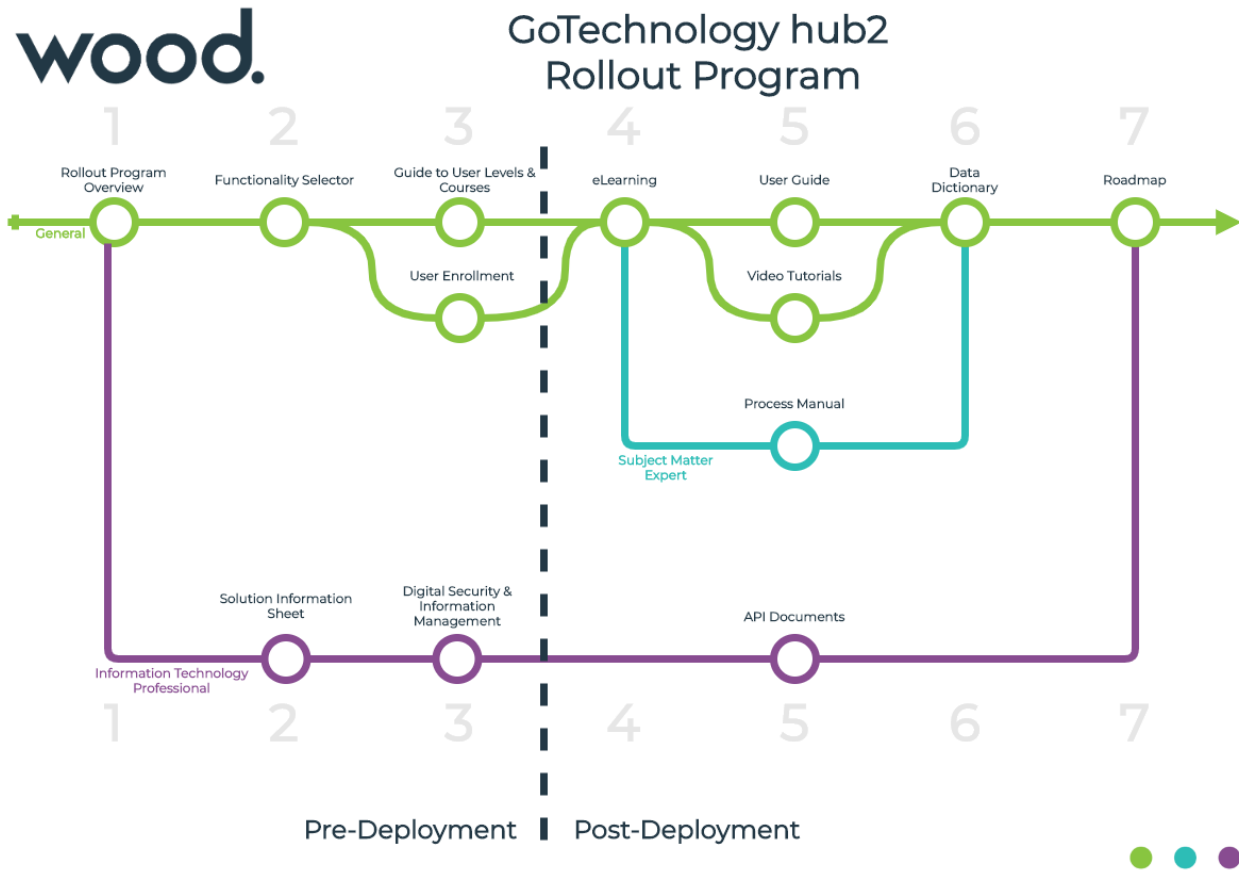

GoTechnology hub2 can be utilised across projects, vendors and stakeholder organisations to provide the maximum benefit to consistency, transparency and efficiency.

3) Deployment Program and Associated Documents

a) Deployment Program Outline

b) Deployment Documents

Stage	Document	Location	Purpose	Audience
1	Deployment Program Overview	This document.	Outlines the steps associated with the Deployment of GoTechnology hub2.	General
2	Functionality Selector	Sent to focal point	Fill in to configure the instance	General
2	Solution Information Sheet	https://gotechnology.github.io/sis/	List technical information about GoTechnology hub2.	IT
3	Guide to User Levels & Courses	https://gotechnology.github.io/el/	Provides a reference to User Level and training courses available.	General
3	User Enrolment	Sent to focal point	For registering new users.	General
3	Digital Security & Information Management	Sent to focal point	Detail the policies and controls in place for governance of digital security within GoTechnology.	IT
4	eLearning	https://gotechnology.talentlms.com/	Interactive training for users.	General

4	User Guide		Hints, tips and help in written form.	General
5	Video Tutorials	https://www.youtube.com/channel/UCHrjKf_O4GrgrnCk8zcuvVQ	Hints, tips and help in video form.	General
	Process Manual	https://gotechnology.github.io/process/	Completions and Commissioning philosophy guidance.	SME
	API Documents	https://gotechnology.github.io/api/	Explains how to connect GoTechnology with other software solutions.	IT
6	Data Dictionary	https://gotechnology.github.io/dd/	Describes the types of data stored in GoTechnology hub2 and the order they should be loaded in.	General
7	Roadmap	https://gotechnology.github.io/r/	Shows the new features and future developments that will be included in the monthly releases.	General

c) Deployment Stages

1) Engagement

Associated Documents: Deployment Guide

Initial phases of discussion. This should come during or after contractual discussions have been concluded. The main objective is to ensure an informal understanding of expectations and next steps.

2) Configuration

Associated Documents: Functionality Selector, Solution Information Sheet

In this phase the configuration options for the client will be agreed through completion of the Functionality Selector document. If there has not been any engagement with client's IT stakeholders then it is suggested this is initiated now. The Solution Information Sheet provides a high-level summary of technical details which they may find useful.

Key activities for client:

- Complete functionality selector

3) Deployment

Associated Documents: Guide to User Levels & Courses, User Enrolment, Digital Security & Information Management

As configuration was agreed in the previous step, the actual deployment process can now begin. The focal point should familiarize themselves with the Guide to User Levels & Courses, as this will allow them to complete the User Enrolment form, which documents who should be granted access to GoTechnology, and with what permissions.

It's also useful for the client IT Stakeholders to review the Digital Security & Information Management documentation and retain a copy in their document management system.

Key Activities for Client:

- Review User Level information
- Complete User Enrollment forms for all personnel who require accounts.

- Share DS & IM document with your IT team

4) Training

Associated Documents: eLearning

All enrolled users will be granted access to the appropriate eLearning courses required for their access level. The eLearning suite also contains optional extra courses.

Any mandatory training (such as for users with write access) must be completed before the users account will become active.

Key Activities for Client:

- Complete required training.
- Provide feedback to Wood on training experience.

5) Release

Associated Documents: User Guide, Video Tutorials, Process Manual, API Documents

The instance is now live and is released to the client. All users who have completed any required training will be granted access.

At this stage it may be worth reviewing the User Guide and Video Tutorials to refresh knowledge. In addition, the Process Manual is a useful reference for Subject Matter Experts as it describes the philosophy behind the principles of Wood's approach to Completions and Commissioning.

If there is an intention to connect any other software products to GoTechnology hub2 then a technical focal point should review the API documentation.

Key Activities for Client:

- Review training materials and videos.
- Compile list of any outstanding questions or areas of uncertainty to discuss with focal point or Wood support.

6) Population

Associated Documents: Data Dictionary

When loading data into GoTechnology hub2 it is useful to refer to the data dictionary, particularly if the client is new to the solution.

Key Activities for Client:

- Load data.
- Set up any required reports.

7) Operation

Associated Documents: Roadmap and Release Notes

Once the client is in operation the Roadmap provides a list of upcoming features.

8) Questions & Answers

Is GoTechnology hub2 an online tool? Can I access it without an internet connection?

Yes, GoTechnology hub2 is web-based. There is also a companion app for Android and iOS which can store information locally and can be used offline, however internet access is required for initial login and for syncing information back to the database.

If you are operating in a location without any possibility of internet access then GoTechnology is not the right solution for use.

What will be the web address for my instance of GoTechnology hub2?

This will be provided for you post-deployment.

What are the network / software / hardware requirements for using GoTechnology hub2 (and the mobile companion app?)

Please see the Solution Information Sheet (listed in the table above)

Where can I download the mobile app?

Search for "GoTechnology" on the Google Play Store or Apple App Store.

Is on site / in person training available?

As standard all training courses are available in eLearning format at no extra cost, however, should in-person be required this can be discussed and a proposal prepared.